WE'RE HIRING

Emergency Repatriation Center — RCMFSS Program

Global Logistics & Emergency Response Powered by AI · Mission-Focused. Human-Centered.

Emergency Case Manager

On call | Deploy anywhere in the United States

ResponseAI is seeking experienced Emergency Case Managers to support rapid emergency response through client intake, needs assessments, temporary-assistance coordination, and referrals at emergency sites.

Education: Bachelor's degree in Social work, Psychology, Human Services, Emergency Management, Public Health, or a related field.

Experience: 3+ years of human services case management experience, including support for individuals, families, or vulnerable populations during emergencies, disasters, crisis response, or other time-sensitive human services operations.

Responsibilities & Required Skills

- Conduct intake interviews and needs assessments; develop case plans for individuals experiencing crisis or displacement, collect and analyze information, and provide practical assistance.
- Coordinate temporary assistance, referrals, and social services; apply knowledge of TANF, SNAP, Vocational Rehabilitation Services, Medicaid, and community support programs.
- Support children, older adults, individuals with disabilities, and people with medical or behavioral health needs.
- Apply trauma-informed care, crisis intervention, de-escalation, cultural competency, mandatory reporting, and confidentiality requirements.
- Coordinate with federal, state, tribal, territorial, local, and community partners to maintain continuity of services.
- Prepare clear, concise case documentation and reports; use electronic case management systems or learn Government-designated systems within 30 days.
- Prioritize competing demands and adapt to rapidly changing, fast-paced emergency response requirements.
- Develop Section 508-compliant reporting and briefing products; demonstrate proficiency in Microsoft Word, Excel, PowerPoint, and Teams.

About RAI	About the Repatriation Program
Response AI Solutions, LLC (RAI) is a Global Logistics & Emergency Response small business and prime federal contractor headquartered in Northern Virginia, built on a combination of world-wide expeditionary logistics, human-centered case management, and emergency-tech powered by AI, including our own MCMS platform.	Established in 1935 under Section 1113 of the Social Security Act, the U.S. Repatriation Program provides temporary assistance to U.S. citizens and their dependents returned to the United States by the Department of State due to destitution, illness, war, or similar crisis abroad. The program is administered by ACF's Office of Human Services Emergency Preparedness and Response (OHSEPR).

1099 Compensation & Deployment

Activation: $55–$65 | **Training:** $45–$55

Must be able to deploy anywhere in the United States within 24 hours for up to 14 days.